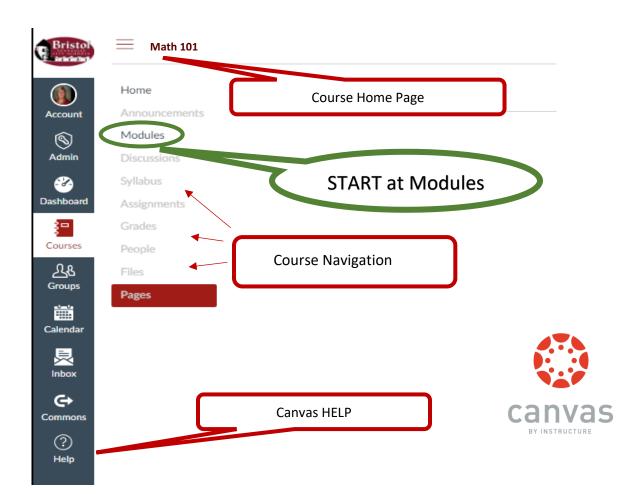


## Welcome to the Canvas!

Canvas is our new online learning management system for teachers, students, and parents. Canvas will provide access to grade level information, announcements, classwork, assignments, homework and course resources. *Please continue to check POWERSCHOOL* for student grades. Teachers in Bristol Tennessee City Schools are at different stages of implementing Canvas in their instruction, depending on school and grade level. Click **HERE** to view a video about Canvas in Bristol City Schools.

- What does Canvas look like? Click here to view a video to help navigate Canvas.
- 2. How do I login/sign up for my FREE PARENT account?
  New Parent Instructions to create a login
  Existing Parent & know password
  Existing Parent & don't know password
- 3. Who can help me with required student password / info? Contact the school office
- 4. What browser should I use? Google Chrome or Firefox
- 5. Where can my child go for HELP using Canvas? Click here.
- **6. Where do I begin to find coursework and academic information?** Once logged in, the dashboard will appear. Select a course and then click "MODULES" in the course navigation to begin.



## The information below will help STUDENTS with Canvas support!

By clicking on the Help button, your student can contact their teacher, search support guides, or report a technical problem.

If your child is experiencing difficulty with Canvas, please follow these guidelines:

## Frequently Asked Questions

1. I would like to view all the guides for student support.

Click here.

2. My student cannot login.

Please have your child contact a teacher so a technician can help with login issues.

3. My student doesn't see his/her courses.

Please have your child contact a teacher so a technician can help with viewing issues.

4. My student needs help submitting an assignment.

Click here.

5. My student needs help with online discussions.

Click here.

6. How does my student email his/her teacher?

There are two ways to communicate with the teacher of the course:

- 1. Click on the "Help" button on the global navigation bar.
- 2. Click on "Inbox" to message the instructor.

## **CANVAS HELP LINKS**

Introduction

**Announcements** 

**Assignments** 

Calendar

Chat

Collaborations

Conferences

Conversations

**Course Navigation** 

Discussions

**ePortfolios** 

Files

**Global Navigation** 

Grades

Modules

**Pages** 

People and Groups

Profile and User Settings

Quizzes

Rich Content Editor

Web Services



**CLICK HERE FOR ALL CANVAS LOGINS**